

Customer Repair Form

Sender Details:	
Name: _____	
Address: _____	
Town: _____	Postcode: _____
Mobile Contact Number: _____	Email: _____

Problem Description

Make: _____ **Model:** _____ **Serial #:** _____

<p>Housing:</p> <input type="checkbox"/> Rubber Armor <input type="checkbox"/> Dented <input type="checkbox"/> Anodizing <input type="checkbox"/> Torn <input type="checkbox"/> Other	<p>Objective:</p> <input type="checkbox"/> Lens <input type="checkbox"/> Scratched <input type="checkbox"/> Tube <input type="checkbox"/> Internal Dirt <input type="checkbox"/> Other
<p>Eyepiece:</p> <input type="checkbox"/> Lens <input type="checkbox"/> Bridge <input type="checkbox"/> Scratched <input type="checkbox"/> Internal Dirt <input type="checkbox"/> Other	<p>Prism:</p> <input type="checkbox"/> Damaged <input type="checkbox"/> Internal Dirt <input type="checkbox"/> Other
<p>Focusing:</p> <input type="checkbox"/> Movement <input type="checkbox"/> Overrun (play) <input type="checkbox"/> Other	<p>Diopter Adjustment:</p> <input type="checkbox"/> Movement <input type="checkbox"/> Range <input type="checkbox"/> Other
<p>Hinge:</p> <input type="checkbox"/> Movement <input type="checkbox"/> Too Tight <input type="checkbox"/> Too Loose <input type="checkbox"/> Other	<p>Alignment:</p> <input type="checkbox"/> Double Image <input type="checkbox"/> Other

Other Issues:

Disclaimer: When repairing older equipment, we are not responsible for any damage or marks that may occur to existing parts if new parts are no longer available.

Despite our best efforts, it may not be possible to return the equipment in its original condition, as parts may be seized or damaged during the repair process.

We handle customers' equipment with utmost care, but it is important for customers to acknowledge, understand, and accept this as a condition of the repair.

Signed: _____ Date: _____